



Privacy Policy

GoMo is a brand of Salt Mobile SA, Rue du Caudray 4, 1020 Renens. This privacy policy ("Privacy Policy") explains how Salt Mobile SA (hereafter "GoMo", "we" or "us") is processing your personal data ("Data") and demonstrates our commitment to ensuring the privacy and security of your Data.

By accessing and using our website or our services or by contacting us via any available channel you confirm that you understand and accept to be bound by the current version of this Privacy Policy.

The use of our services is governed by our General Terms & Conditions available at www.go-mo.ch/GTC.

1. How we ensure the security of your Data

It is extremely important to us to protect your Data from unauthorized access, use, copying or other unauthorized proceeding.

GoMo has implemented the appropriate technical and organisational measures in order to safeguard and protect your Data. Your Data is stored and hosted in data centres located in Switzerland and Monaco.

2. Who is responsible for the collection and processing of your Data and how to contact us

GoMo is responsible for the collection and processing of your Data.

If you have any questions about this Privacy Policy or about your Data, please contact us at Salt Mobile SA, Data Protection, Rue du Caudray 4, 1020 Renens.

3. How your Data is collected

We collect and process the Data you provide us by visiting our website, by concluding with us a contract, by using our services or when you communicate with us via any available contact channel.

4. Which Data we process

The Data processed by GoMo include the following:

- contact and identification Data (for example your full name, gender, date of birth, home and invoice address, phone number, e-mail address, language preference, ID number)
- financial Data (for example your payment history, information about your credit rating)
- usage Data (for example traffic information of your calls, called numbers, duration of the communication or date)
- information regarding products and services you purchased from us
- GoMo websites visiting information (for example IP address, location Data according to your browser, our pages you visited or duration of your connection, shopping preferences, search terms)
- Telecommunication Data according to the Federal Act on the Surveillance of Post and Telecommunications

5. Why your Data is processed (for what purposes) and what is the legal basis for the processing

We process your Data to comply with our contractual obligations to provide you with the offered services and products. We have a legitimate interest in continually improving our services for you and in maintaining and developing the customer relationship with you. In other words, we want to provide you with user-friendly and individualized services. The processing of financial Data is based on our legitimate interest in reduction of our damages and losses. GoMo has also a legitimate interest in preventing any fraud when concluding a contract with you and during a contract term. The processing of your Data for our own marketing purposes is based on a legitimate interest being able to inform you about our services, products and promotions.

6. Cookies

GoMo uses “cookie” technology. A cookie is a small data file created by a web server, transferred to, and stored on your computer or other mobile devices.

We use cookies to optimize our website, and to make our services user-friendly and effective. For example, the cookies enable to recognize your computer or other mobile device, so you do not have to provide the same information every time (for example, cookies can save you language settings or store your shopping basket). GoMo uses web analytic services that help to analyse the behaviour of our website visitors. It helps us to create and to provide you with more personalized website content, special offers, promotions, and advertisements. These web analysis tools are provided by third parties. The information about the use of our website is captured with cookies and sent to the third party server. This transfer of information is performed by using only IP addresses and the identification of individual end-user devices is not possible.

Most Internet browsers accept cookies automatically. You can always use the settings to instruct your browser to block the cookies or to delete cookies from your computer or mobile device. However, if you decide to deactivate cookies, you will not be able to see certain information or to use some functions designed to improve your visit on our website.

7. Sharing your Data with external partners

In some cases, we share your Data with external partners. GoMo is outsourcing some of its activities, for example, call centres services. These external partners have access to the Data limited to the scope of the outsourced activities. GoMo ensures that they protect your Data according to the applicable legal requirements.

Some of these outsourced activities are located outside the European Union and the EFTA. If we transfer the Data to such a country, we take all appropriate measures to protect your Data in accordance with the applicable law, including but not limited to conclusion of the adequate trans-border agreements.

GoMo may disclose your Data to comply with the applicable law, and to respond to lawful requests from Swiss authorities. We may also process your Data to protect and defend our rights, including enforcement of the contract between you and us.

8. How long your Data is stored

We process and store your Data for as long as it is necessary for the purposes for which it was collected, for example for the duration of our contractual relationship, or as long as it is necessary to

comply with the applicable law requirements. The period for which your Data is stored is limited to a strict minimum.

9. Your rights regarding your Data

- You have right to access to the Data we process
- You can also ask us to transmit to you the said Data in a structured and commonly used format
- You have also the right to have your Data transmitted to another entity, where technically feasible
- You can ask us to correct and/or to complete the Data we process
- You have right to ask us to delete your Data, if we are not obliged or entitled to continue a storage under applicable law
- You can also demand us to restrict the processing of your Data
- You are entitled to object at any time to processing your Data, including profiling for our direct marketing purposes.

To exercise the said rights, please contact us in writing by a duly signed letter and a copy of an identification document using the contact details specified in point 2.

10. Complaints and supervisory authority

If you feel that we proceed your Data incorrectly, please contact us using the contact details indicated in point 2.

Any complaints related to Data protection in Switzerland can be submitted to the Federal Data Protection and Information Commissioner (Feldeggweg 1, CH-3003, Berne, phone: +41 (0)58 462 43 95) who is responsible for law enforcement and supervision.

11. Updates and amendments of this Privacy Policy

We can update this Privacy Policy from time to time. We recommend you to check regularly if this Privacy Policy has been updated. The most current version will be available on our website.