



Monthly price of the subscription	CHF 14.95	
Activation fees (incl. SIM card or eSIM)	CHF 39.95	
Replacement SIM card	CHF 59.00	
Identity check by Post	CHF 19.95	
Activation	The subscription is active from the registration date of your order or from the transfer date of your number.	
Minimum term + Contract termination	The minimum term of 1 month will be calculated as of the activation or the completed phone number porting. The contract can be terminated with 30 days' notice at the end of the minimum term. Termination request by chat at www.go-mo.ch/en/contact-us/	
GTC	The GTC are available at https://static.salt.ch/static/gomo/GTC EN.pdf	
Customer care	Online at www.go-mo.ch/en/contact-us/	



In Switzerland:

Telephony	Unlimited to all Swiss networks. Calls to special and short numbers (084x, 090x, 18xy) are not included. Incoming calls are free of charge. Listening to voice messages is free of charge.	
Wi-Fi Calling	Available	
SMS	Unlimited	
Data volume in 4G+, 5G/5G+	Unlimited	
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1,7 Gbit/s*.	
Network	Network provider of GoMo is Salt. Network check at www.go-mo.ch/en/our-coverage-map/.	

^{*}Maximum speeds. The actual experienced depend on the number of users connected to the network and the capacity of the device connected to the network.



To and from abroad:

	EUROPE zone	
 International calls from CH Calls abroad (see table on the "Tariffs" page) Incoming calls abroad 	CHF 0.45 per minute Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark*, Faroe Islands, Finland, France* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands*, Norway* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City.	
Internet abroad	3GB included + see Data packs	
SMS	CHF 0.25 per SMS	

	TRAVEL zone
 International calls from CH Calls abroad (see table on the "Tariffs" page) Incoming calls abroad 	CHF 1.95 per minute Argentina, Australia*, Bangladesh, Brazil, Bulgaria, Canada, Chile, China*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates, United States of America* (including Alaska and Hawaii).
Internet abroad	see Data packs*See Data Packs
SMS CHF 0.25 per SMS	

	WORLD zone	
 International calls from CH Calls abroad (see table on the "Tariffs" page) Incoming calls abroad 	CHF 2.95 per minute Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Armenia, Azerbaijan, Bahamas, Bahrain, Barbados, Belarus, Belize, Bolivia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Burkina Faso, Cayman Islands, Central African Republic, Comoros, Congo, Costa Rica, Curacao, Dominica, Ecuador, Egypt, El Salvador, French Guyana, Gambia, Georgia, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guinea, Honduras, Indonesia, Iraq, Isle of Man, Israel, Ivory Coast, Jamaica, Jersey, Jordan, Kazakhstan, Korea Republic of, Kosovo, Kuwait, Kyrgyzstan, Lao People's Democratic Republic, Libyan Arab Jamahiriya, Macao, Macedonia Republic of, Madagascar, Mali, Martinique, Mauritania, Mauritius, Moldova Republic of, Mongolia, Montenegro Republic of, Montserrat, Morocco, Myanmar, Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestinian, Panama, Papua New Guinea, Paraguay, Philippines, Puerto Rico, Reunion, Russian Federation, Saint Kitts and Nevis, Saint	
	Lucia, Senegal, Serbia Republic of, Seychelles, Sierra Leone, Sri Lanka, St Barthelemy, St Martin, St. Vincent and the Grenadines, Togo,	



	Tunisia, Turks and Caicos Islands, Ukraine, Uruguay, Uzbekistan, Venezuela, Vietnam	
Internet abroad	See Data Packs	
SMS	CHF 0.75 per SMS	

	FAR zone	
 International calls from CH Calls abroad (see table on the "Tariffs" page) Incoming calls abroad 	CHF 3.45 per minute Aruba, Benin, Bermuda, Bhutan, Bonaire, Brunei Darussalam, Burundi, Cambodia, Cameroon, Cape Verde, Chad, Congo Democratic Republic of the, Cook Islands, Cuba, Curaçao, Djibouti, Equatorial Guinea, Ethiopia, Fiji, French Polynesia, Gabon, Ghana, Guinea-Bissau, Guyana, Haiti, Iran, Kenya, Lebanon, Lesotho, Liberia, Malawi, Maldives, Mozambique, Namibia, New Caledonia, Niger, Rwanda, Saba, Samoa, Sao Tome and Principe, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, South Sudan Republic of the, Sudan, Sudan Republic of the, Suriname, Swaziland, Syrian Arab Republic, Tajikistan, Tanzania United Republic of, Timor-Leste, Tonga, Trinidad and Tobago, Turkmenistan, Uganda, Vanuatu, Yemen, Zambia, Zimbabwe	
Internet abroad	See data Packs	
SMS	CHF 0.75 per SMS	

^{*}Overseas territories are not included

^{***}From 03.10.2022, internet access via the mobile or satellite network will no longer be available. To access the internet, you will have to connect to a Wi-Fi network.

	Planes, boats and satellite	
International calls	CHF 14.95 per minute	
Billing	Billing per minute Every started minute is charged as a full minute. No charges for establishing a connection.	
SMS	CHF 0.75 per SMS	

Data packs:

It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the **costcontrol.go-mo.ch/roaming** page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).

Available Data Packs:

EUROPE zone	TRAVEL zone	WORLD zone	FAR zone
1 GB/9.95	1 GB/19.95	100 MB/9.95	100 MB/49.95

^{**}Internet access via the mobile network is no longer available. To access the internet, you must connect to a Wi-Fi network.



Other costs:

Paper invoice	CHF 3.95 per invoice		
Reminder fees	CHF 30.— for the first reminder and up to CHF 75.— for each subsequent reminder.		
Suspension fees	CHF 50.– per GoMo customer account		
Payment fees at Post Office	CHF 4.45 per payment at Post Office counter		
Invalid address / undeliverable postal mail	The address is incorrect or was not updated after a move and, therefore, invoices and reminders cannot be delivered. CHF 9.95 / invoice or reminder undeliverable		
Copy of a detailed invoice by post	up to 6 invoices: CHF 9.95 / request from 7 invoices: CHF 19.95 / request		
Copy of a detailed invoice by email	up to 6 invoices: CHF 4.95 / request from 7 invoices: CHF 9.95 / request		
Account statement (post or email)	CHF 9.95 / request		
Copy of contract (post or email)	CHF 9.95 / request		
Processing fees - collection agency	Processing fees after the debt has been transferred to the collection agency (at the earliest from the 70th day following the invoice date), depending on the amount of the debt:		
	Amount of the debt in CHF	Processing fees in CHF	
Immediate payment on the customer account		50.– 70.– 100.– 120.– 149.– 195.– 308.– 448.– 1'100.– 1'510.– 2'658.– 6% of the amount of the debt of the payment on the customer account	
	balance, performed on Go-Mo.ch – GoMo Account. 0.95 / payment		
Incorrect or missing payment reference	Fix fee for the manual posting of a payment with an incorrect or missing QR reference. 5.—/ payment		
Data protection enquiries	Fee for processing data protection enquiries in accordance with Art. 19 of the Data Protection Ordinance. Based on the effort involved up to 300.—		