



GoMo Unlimited:

Monthly price of the subscription	CHF 12.95
Activation fees (incl. SIM card)	CHF 39.95
Replacement SIM card	CHF 59.00
Identity check by Post	CHF 19.95
Activation	The subscription is active from the registration date of your order or from the transfer date of your number.
Minimum term + Contract termination	The subscription has no minimum term and can be terminated with 30 days' notice at the end of each billing period. Termination request by chat at go-mo.ch/en/contact-us/
GTC	The GTC are available at https://static.salt.ch/static/gomo/GTC_EN.pdf
Customer care	Online at go-mo.ch/en/contact-us/



Content:

In Switzerland:

Telephony	Unlimited to all Swiss networks. Calls to special and short numbers (084x, 090x, 18xy) are not included. Incoming calls are free of charge. Listening to voice messages is free of charge.
Wi-Fi Calling	Available
SMS	Unlimited
Data volume in 4G+, 5G/5G+	Unlimited
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1,7 Gbit/s*. <i>*Maximum speeds. The actual experienced depend on the number of users connected to the network and the capacity of the device connected to the network.</i>
Network	Network provider of GoMo is Salt. Network check at salt.ch/coverage .

To and from abroad:

	Zone Europe
<ul style="list-style-type: none"> • International calls from CH • Calls abroad (see table on the "Tariffs" page) • Incoming calls abroad 	<p>CHF 0.45 per minute</p> <p>Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, United Kingdom, Vatican.</p>
Internet abroad	CHF 0.025/0.02* per MB
SMS	CHF 0.25 per SMS
	Zone World
<ul style="list-style-type: none"> • International calls from CH • Calls abroad (see table on the "Tariffs" page) • Incoming calls abroad 	<p>CHF 1.95 per minute</p> <p>Afghanistan, Albania, Algeria, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bolivia, Bosnia-Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Canada, Cape Verde, Cayman Islands, Central African Republic, Chad, Channel Islands, Chile, China, Colombia, Comoros, Congo, Costa Rica, Côte d'Ivoire, Democratic Republic of the Congo, Dominica, Dominican Republic, Egypt, El Salvador, Equatorial Guinea, Eswatini, Ethiopia, Fiji, French Antilles & Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Liberia, Macao, Madagascar, Malawi, Malaysia, Mali, Mauritius, Mayotte, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Netherlands Antilles, New Zealand, Nicaragua, Niger, Nigeria, North Macedonia, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Peru, Philippines, Qatar, Reunion, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Somalia, South Africa, South Korea, South Sudan, Sri Lanka, Sudan, Suriname, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad and Tobago, Tunisia, Türkiye, Turks and Caicos Islands, Uganda, Ukraine, United States of America, United States Virgin Islands, Uruguay, Uzbekistan, Vanuatu, Vietnam, Wallis and Futuna, Yemen, Zambia, Zimbabwe.</p>
Internet abroad	CHF 0.10/0.08* per MB
SMS	CHF 0.25 per SMS

Zone Far	
<ul style="list-style-type: none"> • International calls from CH • Calls abroad (see table on the "Tariffs" page) • Incoming calls abroad 	CHF 3.95 per minute Angola, Bhutan, Burundi, Cook Islands, Cuba, Djibouti, East Timor, Ecuador, Honduras, Lebanon, Lesotho, Libya, Maldives, Mauritania, Namibia, Nepal, New Caledonia, Paraguay, Puerto Rico, São Tomé and Príncipe, Solomon Islands, Syria, Turkmenistan, Venezuela.
Internet abroad	CHF 1.95/1.60* per MB
SMS	CHF 0.75 per SMS

Planes, boats and satellite	
International calls	CHF 14.95 per minute
Billing	Billing per minute Every started minute is charged as a full minute. No charges for establishing a connection.
SMS	CHF 0.75 per SMS

*With the Travel Data option CHF 9.95 per month.

Other costs:

Paper invoice	CHF 2.95 per invoice
Reminder fees	CHF 30.– for the first reminder and up to CHF 75.– for each subsequent reminder.
Suspension fees	CHF 50.– per GoMo customer account
Payment fees at Post Office	CHF 4.45 per payment at Post Office counter
Invalid address / undeliverable postal mail	The address is incorrect or was not updated after a move and, therefore, invoices and reminders cannot be delivered. CHF 9.95 / invoice or reminder undeliverable
Copy of a detailed invoice by post	up to 6 invoices: CHF 9.95 / request from 7 invoices: CHF 19.95 / request
Copy of a detailed invoice by email	up to 6 invoices: CHF 4.95 / request from 7 invoices: CHF 9.95 / request

Account statement (post or email)	CHF 9.95 / request																								
Copy of contract (post or email)	CHF 9.95 / request																								
Processing fees - collection agency	<p>Processing fees after the debt has been transferred to the collection agency (at the earliest from the 70th day following the invoice date), depending on the amount of the debt:</p> <table data-bbox="660 757 1289 1211"> <thead> <tr> <th data-bbox="660 757 986 786">Amount of the debt in CHF</th> <th data-bbox="1023 757 1289 786">Processing fees in CHF</th> </tr> </thead> <tbody> <tr> <td data-bbox="660 824 826 853">1.– up to 20.–</td> <td data-bbox="847 824 906 853">50.–</td> </tr> <tr> <td data-bbox="660 860 826 889">21.– up to 50.–</td> <td data-bbox="847 860 906 889">70.–</td> </tr> <tr> <td data-bbox="660 896 863 925">51.– up to 100.–</td> <td data-bbox="951 896 1010 925">100.–</td> </tr> <tr> <td data-bbox="660 931 874 960">101.– up to 150.–</td> <td data-bbox="951 931 1010 960">120.–</td> </tr> <tr> <td data-bbox="660 967 874 996">151.– up to 250.–</td> <td data-bbox="951 967 1010 996">149.–</td> </tr> <tr> <td data-bbox="660 1003 874 1032">251.– up to 500.–</td> <td data-bbox="951 1003 1010 1032">195.–</td> </tr> <tr> <td data-bbox="660 1039 895 1068">501.– up to 1'500.–</td> <td data-bbox="951 1039 1010 1068">308.–</td> </tr> <tr> <td data-bbox="660 1075 916 1104">1'501.– up to 3'000.–</td> <td data-bbox="951 1075 1010 1104">448.–</td> </tr> <tr> <td data-bbox="660 1111 936 1140">3'001.– up to 10'000.–</td> <td data-bbox="951 1111 1042 1140">1'100.–</td> </tr> <tr> <td data-bbox="660 1146 941 1176">10'001.– up to 20'000.–</td> <td data-bbox="951 1146 1042 1176">1'510.–</td> </tr> <tr> <td data-bbox="660 1182 936 1211">20'001.– bis 50'000.–</td> <td data-bbox="951 1182 1042 1211">2'658.–</td> </tr> </tbody> </table> <p data-bbox="660 1256 1209 1285">From 50'000.– 6% of the amount of the debt</p>	Amount of the debt in CHF	Processing fees in CHF	1.– up to 20.–	50.–	21.– up to 50.–	70.–	51.– up to 100.–	100.–	101.– up to 150.–	120.–	151.– up to 250.–	149.–	251.– up to 500.–	195.–	501.– up to 1'500.–	308.–	1'501.– up to 3'000.–	448.–	3'001.– up to 10'000.–	1'100.–	10'001.– up to 20'000.–	1'510.–	20'001.– bis 50'000.–	2'658.–
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