



## GoMo Unlimited:

Monthly price of the subscription	CHF 9.95
Activation fees (incl. SIM card)	CHF 39.95
Replacement SIM card	CHF 59.00
Identity check by Post	CHF 19.95
Activation	The subscription is active from the registration date of your order or from the transfer date of your number.
Minimum term + Contract termination	The minimum term of 1 month will be calculated as of the activation or the completed phone number porting. The contract can be terminated with 30 days' notice at the end of the minimum term. Termination request by chat at <a href="https://go-mo.ch/en/contact-us/">go-mo.ch/en/contact-us/</a>
GTC	The GTC are available at <a href="https://static.salt.ch/static/gomo/GTC_EN.pdf">https://static.salt.ch/static/gomo/GTC_EN.pdf</a>
Customer care	Online at <a href="https://go-mo.ch/en/contact-us/">go-mo.ch/en/contact-us/</a>



## Content:

### **In Switzerland:**

Telephony	Unlimited to all Swiss networks. Calls to special and short numbers (084x, 090x, 18xy) are not included. Incoming calls are free of charge. Listening to voice messages is free of charge.
Wi-Fi Calling	Available
SMS	Unlimited
Data volume in 4G+, 5G/5G+	Hightspeed 100GB per month, then this is reduced to 512 kbit/s.
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1,7 Gbit/s*. The speed of the 4G+ and 5G/5G+ network (high-speed) in Switzerland is up to a maximum of 375 Mbit/s (download) for the first 100 GB per month, then this is reduced to 512 kbit/s  <i>*Maximum speeds. The actual experienced depend on the number of users connected to the network and the capacity of the device connected to the network.</i>
Network	Network provider of GoMo is Salt. Network check at <a href="https://salt.ch/coverage">salt.ch/coverage</a> .

## To and from abroad:

	Zone Europe
<ul style="list-style-type: none"> <li>International calls from CH</li> <li>Calls abroad (see table on the "Tariffs" page)</li> <li>Incoming calls abroad</li> </ul>	<p>CHF 0.45 per minute</p> <p>Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, United Kingdom, Vatican.</p>
Internet abroad	CHF 0.025/0.02* per MB
SMS	CHF 0.25 per SMS
	Zone World
<ul style="list-style-type: none"> <li>International calls from CH</li> <li>Calls abroad (see table on the "Tariffs" page)</li> <li>Incoming calls abroad</li> </ul>	<p>CHF 1.95 per minute</p> <p>Afghanistan, Albania, Algeria, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bolivia, Bosnia-Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Canada, Cape Verde, Cayman Islands, Central African Republic, Chad, Channel Islands, Chile, China, Colombia, Comoros, Congo, Costa Rica, Côte d'Ivoire, Democratic Republic of the Congo, Dominica, Dominican Republic, Egypt, El Salvador, Equatorial Guinea, Eswatini, Ethiopia, Fiji, French Antilles &amp; Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Liberia, Macao, Madagascar, Malawi, Malaysia, Mali, Mauritius, Mayotte, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Netherlands Antilles, New Zealand, Nicaragua, Niger, Nigeria, North Macedonia, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Peru, Philippines, Qatar, Reunion, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Somalia, South Africa, South Korea, South Sudan, Sri Lanka, Sudan, Suriname, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad and Tobago, Tunisia, Türkiye, Turks and Caicos Islands, Uganda, Ukraine, United States of America, United States Virgin Islands, Uruguay, Uzbekistan, Vanuatu, Vietnam, Wallis and Futuna, Yemen, Zambia, Zimbabwe.</p>
Internet abroad	

	CHF 0.10/0.08* per MB
SMS	CHF 0.25 per SMS
	<b>Zone Far</b>
<ul style="list-style-type: none"> <li>• International calls from CH</li> <li>• Calls abroad (see table on the "Tariffs" page)</li> <li>• Incoming calls abroad</li> </ul>	CHF 3.95 per minute  Angola, Bhutan, Burundi, Cook Islands, Cuba, Djibouti, East Timor, Ecuador, Honduras, Lebanon, Lesotho, Libya, Maldives, Mauritania, Namibia, Nepal, New Caledonia, Paraguay, Puerto Rico, São Tomé and Príncipe, Solomon Islands, Syria, Turkmenistan, Venezuela.
Internet abroad	CHF 1.95/1.60* per MB
SMS	CHF 0.75 per SMS
	<b>Planes, boats and satellite</b>
International calls	CHF 14.95 per minute
Billing	Billing per minute Every started minute is charged as a full minute. No charges for establishing a connection.
SMS	CHF 0.75 per SMS

\*With the Travel Data option CHF 9.95 per month.

## Other costs:

Paper invoice	CHF 2.95 per invoice
Reminder fees	CHF 30.– for the first reminder and up to CHF 75.– for each subsequent reminder.
Suspension fees	CHF 50.– per GoMo customer account
Payment fees at Post Office	CHF 4.45 per payment at Post Office counter
Invalid address / undeliverable postal mail	The address is incorrect or was not updated after a move and, therefore, invoices and reminders cannot be delivered. CHF 9.95 / invoice or reminder undeliverable
Copy of a detailed invoice by post	up to 6 invoices: CHF 9.95 / request from 7 invoices: CHF 19.95 / request

Copy of a detailed invoice by email	up to 6 invoices: CHF 4.95 / request from 7 invoices: CHF 9.95 / request																								
Account statement (post or email)	CHF 9.95 / request																								
Copy of contract (post or email)	CHF 9.95 / request																								
Processing fees - collection agency	<p>Processing fees after the debt has been transferred to the collection agency (at the earliest from the 70th day following the invoice date), depending on the amount of the debt:</p> <table> <tr> <th>Amount of the debt in CHF</th><th>Processing fees in CHF</th></tr> <tr> <td>1.– up to 20.–</td><td>50.–</td></tr> <tr> <td>21.– up to 50.–</td><td>70.–</td></tr> <tr> <td>51.– up to 100.–</td><td>100.–</td></tr> <tr> <td>101.– up to 150.–</td><td>120.–</td></tr> <tr> <td>151.– up to 250.–</td><td>149.–</td></tr> <tr> <td>251.– up to 500.–</td><td>195.–</td></tr> <tr> <td>501.– up to 1'500.–</td><td>308.–</td></tr> <tr> <td>1'501.– up to 3'000.–</td><td>448.–</td></tr> <tr> <td>3'001.– up to 10'000.–</td><td>1'100.–</td></tr> <tr> <td>10'001.– up to 20'000.–</td><td>1'510.–</td></tr> <tr> <td>20'001.– bis 50'000.–</td><td>2'658.–</td></tr> </table> <p>From 50'000.– 6% of the amount of the debt</p>	Amount of the debt in CHF	Processing fees in CHF	1.– up to 20.–	50.–	21.– up to 50.–	70.–	51.– up to 100.–	100.–	101.– up to 150.–	120.–	151.– up to 250.–	149.–	251.– up to 500.–	195.–	501.– up to 1'500.–	308.–	1'501.– up to 3'000.–	448.–	3'001.– up to 10'000.–	1'100.–	10'001.– up to 20'000.–	1'510.–	20'001.– bis 50'000.–	2'658.–
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